GENERAL TERMS AND CONDITIONS OF SALE

General

The General Terms and Conditions of Sale define the terms and conditions of sale and purchase of goods and services at Rejda d.o.o. The General Terms and Conditions of Sale apply to all our offers, contracts, deliveries and other services. These general terms and conditions are published on the website www.rejda.si, and at the request of the customer we give him a written or electronic copy of the general terms and conditions at any time.

By placing an order, paying a pro forma invoice or purchasing goods, the buyer fully accepts these general terms and conditions. All orders, agreements or changes must be confirmed by Rejda d.o.o. in writing, otherwise they are not considered legally binding.

In addition to these general terms and conditions, the purchase of goods is also subject to the applicable General Terms and Conditions of Sale of Product Manufacturers, which are published on their websites or otherwise provided by Rejda to the buyer.

Quality

The quality of products and services is in accordance with the commercial and technical specifications provided by the manufacturer or. product supplier. It is considered that the buyer before buying the product or. service is familiar with these specifications and is responsible for product inspection and verification.

Orders

Based on the buyer's request, the seller prepares an offer or pro forma invoice, which binds the seller for the time specified in the offer or pro forma invoice. The legal relationship between the seller and the buyer arises when the seller receives the buyer's confirmation of the offer or pro forma invoice either by written order or by payment of the pro forma invoice.

All attachments to the offer or pro forma invoice (such as technical solutions, sketches, photos, etc.) are not binding on the seller. The seller is not responsible for the content of the attachments obtained from the manufacturer or supplier and forwarded to the buyer.

Transport - damage - collection - delivery times - complaints

In cases where we are responsible for the transportation of products, we will always choose the carrier in the best interest of the customer, but we will not be responsible for damages, delays or litigation arising from such choice. The buyer must make a written claim for damage caused during transport.

The buyer will thoroughly inspect the products and check the quantity of delivered products immediately upon receipt. Any notes or deviations are recorded by the customer on the delivery note during the inspection. Products are considered to be taken over if the customer does not perform an inspection upon receipt and does not notify the seller of any defects. If there are no defects on the delivered products or the buyer detects only negligible defects, after the inspection is completed, the goods are considered accepted, which the buyer confirms by signing the delivery note.

Rejda is not liable for direct or indirect damages, including claims of third parties, resulting from the use or damage of the products sold.

In the event of a claim relating to the quality of performance of the Product being substantiated by expert advice accepted by both parties, we shall under no circumstances be held liable for damages or compensation beyond the replacement of the defective Product or reimbursement of sums paid. Any Product thus replaced or reimbursed shall be returned to us. Our liability for damage relating to the Product shall be restricted to the general provisions of the Law.

Property rights

Ownership of the products passes to the buyer when they are fully paid. Rejda d.o.o. reserves the right of ownership over the products until full payment is received.

Brand names

The brand names of the products that are the subject of the sale remain the exclusive property of their owners. They may not be used in any form without express permission.

Conflict solving

The legislation of the Republic of Slovenia applies to all court proceedings between the buyer and the seller. The District Court in Ljubljana is competent for resolving all disputes.

Domžale, April 7, 2021